Fullerton Union High School IB Diploma Program Complaint Procedure and Contacts

Fullerton Union High School Assistant Principal for Instruction and Operations and Principal/Head of School handle inquiries and complaints regarding the following:

• Teaching staff of Fullerton Union High School and its IB Diploma Program

Fullerton Union High School IB Diploma Program Coordinator handles inquiries and complaints regarding the following:

• IB Diploma Program housed at Fullerton Union High School

Complaints and Appeals Procedures:

- 1. Parents/guardians and their students will have the opportunity to discuss a decision or situation that they feel is unjust or unfair with their appropriate teacher.
- 2. If the incident remains unresolved, the student or parent/guardian or the teacher may bring the matter to the IB Diploma Program Coordinator's attention for consideration and possible action. This can be done by phone or email directly to the IB Coordinator.
- 3. If the incident remains unresolved, the student or parent/guardian or the IB Coordinator may bring the matter to the Assistant Principal of Instruction and Operations for consideration and possible action.
- 4. If the incident remains unresolved, the student or parent/guardian may appeal the decision to the Principal/Head of School.